

# Cisco 7960 IP Phone

The Cisco IP phone for executives



## What is the Cisco 7960 IP phone?

The Cisco 7960 is an attractive, full-featured IP phone. It has a large LCD display, four soft keys that guide a user through call features and functions, six line buttons and a full duplex speakerphone. The phone supports multiple line appearances, caller ID, call forward, call transfer, on-hook dialing and many more features. Built-in headset port and integrated Ethernet Switch are standard.

## When is the Cisco 7960 IP phone recommended?

The Cisco 7960 IP phone is perfect for employees with medium to high phone usage. The phone is ideal for managers, executives and users who handle more than one call simultaneously.

## Where can I order the Cisco 7960 IP phone?

Please inquire with your M5 salesperson. When sourcing phones, keep in mind that you will also need the MGCP Cisco firmware image. Unless you are using inline power, don't forget to order compatible power supplies. If you are unsure on how to do this, just ask M5.

## Who will configure and install my Cisco 7960 IP phones?

The M5 team will configure and install your Cisco 7960 IP phones and your M5 Project Manager will coordinate the project.

## Is support available for the Cisco 7960 IP phone?

Yes. Full-service M5 support is available for the Cisco 7960 IP phone. Both phone support and on-site support is included with M5's Outsourced IP Phone System. Most issues can be remotely resolved by our support team, however, if we determine that an on-site visit is required it will be at no cost to you.

## Can I use the Cisco 7960 IP phone from my home or remote office?

Yes. The Cisco 7960 IP phone can be used from a cable/DSL broadband-enabled location (additional networking hardware may be required).

## Comparison between the Cisco 7960 and the Cisco 7940 IP phones

Feature Description	Cisco 7960	Cisco 7940
Caller ID, Transfer, Hold	✓	✓
On-hook, Off-hook, and Predialing	✓	✓
Message Indicator Lamp	✓	✓
Ad-hoc Conferencing Compatible	✓	✓
Integrated Ethernet Switch	✓	✓
Speed Dial Buttons	✓	✓
Separate Headset Port	✓	✓
Remote Pickup and Intercom	✓	✓
6 Line Appearances (7940 has 2 only)	✓	
Speakerphone	Speaker & Mic	Speaker & Mic